

# **Food and Beverage Manager**

Daniel Island Club Charleston, South Carolina Metropolitan Area (On-site)

## **About the Company:**

The Daniel Island Club is a private club located on the north end of Charleston's Island town. We provide year-round, family-friendly recreation for an active and diverse membership. Our extensive amenities include 36-holes of nationally ranked golf and a well-appointed practice facility, an exquisite 65,000 square foot clubhouse with multiple dining options, two resort-style pools, 16 tennis courts, 6 pickleball courts, and a state-of-the-art fitness facility.

To be successful in this role, you must:

- Live by servant leadership and value hospitality
- Be available, accommodating, and gracious to membership, and act as an ambassador to the F&B department
- Be a motivated, passionate, and driven leader, able to manage a diverse range of personalities and skill sets
- Lead by example and have a team-oriented, "hands-on" approach
- Be dynamic and innovative to elevate member experience
- Demonstrate expertise in F&B related subjects relevant to the club and member interests

### **RESPONSIBILITIES**

- Directly supervise FOH personnel and operations during assigned shifts
- Proactively manage the 'Member Experience'
- Be present and engaged by establishing relationships with the membership
- Resolve customer service opportunities or other disputes, and mediate staff issues in a fair and patient manner
- Have service-based leadership style that fosters teamwork and common goals
- Seek efficiencies in departmental operating costs while maintaining quality of product and service
- Exercise good judgement and creative problem-solving when faced with challenges
- Ensure prompt, courteous service is consistently provided to all internal and external customers
- Interact effectively and professionally with all other departments
- Perform additional duties as requested by the Clubhouse Manager and Director of Club Operations



#### **QUALIFICATIONS**

- Minimum of two (2) years previous management experience, private club or high-end resort preferred.
- Very strong beer, wine and liquor knowledge, especially in wine and spirits
- Knowledge of liquor laws, compliance, and safety, as well as company and departmental policies regarding consumption of alcoholic beverages
- Ability to perform assigned duties with attention to detail, speed, accuracy, followthrough, courtesy, and with minimal supervision
- Professional appearance and engaging, enthusiastic demeanor
- Flexibility to work days, evenings, weekends, and holidays, as scheduling may vary based on business needs.

#### **Additional Information**

- Benefits: Health Benefits (Medical, Dental, Vision), paid time off, 401K and more
- No Relocation Assistance provided
- Successful Candidate are subject to background and credit check
- No phone calls please

## Please apply via the link below:

https://www.paycomonline.net/v4/ats/web.php/jobs/ViewJobDetails?job=65865&clientkey=7DBF363 E6E04849BFB1C24985272D62D



Stacy Kelly
Talent Acquisition Specialist

<u>Daniel Island Club</u> 600 Island Park Drive <u>Charleston, SC 29492</u> stacy.kelly@diclub.com